



Sony Recalls VAIO Laptop Computer Battery Packs Due to Burn and Fire Hazards

443

Print

The lithium-ion battery packs can overheat, posing burn and fire hazards.

Recall date: June 15, 2016

Recall number: 16-197

Name of product:

Panasonic battery packs used in Sony Electronics laptop computers

Hazard:

The lithium-ion battery packs can overheat, posing burn and fire hazards.

Remedy:

[Replace](#)

Consumer Contact:

Sony Electronics toll-free at 888-476-6988 from 8 a.m. to 12 a.m. ET Monday through Friday or 9 a.m. to 8 p.m. ET Saturday and Sunday or online at www.sony.com, click on "Support" and then "Support Alerts" for more information.

[Report an Incident Involving this Product](#)

Units

About 1,700 (in addition, 21 were sold in Canada)

Description

This recall involves Panasonic lithium-ion battery packs installed in 18 models of Sony's VAIO Series laptop computers. The Panasonic battery packs were also sold separately and installed by Sony as part of repairs. Panasonic battery packs included in this recall have model number VGP-BPS26 and part numbers 1-853-237-11 and 1-853-237-21. Panasonic battery pack model and part numbers are printed on the back of the battery pack. Recalled model numbers for the Sony VAIO Series laptop computers are:

Sony VAIO Series laptop computer model numbers

SVE15132CXW	SVE1513KCXS
SVE15134CXP	SVE1513MCXB
SVE15134CXS	SVE1513MCXW
SVE15134CXW	SVE1513MPXS
SVE15135CXW	SVE1513RCXB
SVE151390X	SVE1513RCXS
SVE1513APXS	SVE1513RCXW

SVE1513BCXS

SVE1513TCXW

SVE1513JCXW

SVE171390X

Incidents/Injuries

None reported

Remedy

Consumers should immediately stop using the recalled battery packs, power off the laptop, remove the battery and follow instructions to obtain a free replacement. Until a replacement battery pack is received, consumers can use the laptop by plugging in the AC power only.

Sold at

Best Buy, Sony retail stores, other consumer electronic stores nationwide and online at www.store.sony.com and other websites from February 2013 through October 2013 for between \$550 and \$1,000 as part of Sony VAIO laptops and for about \$170 for battery packs sold separately

Manufacturer(s)

SANYO ENERGY (Suzhou) CO, Ltd. of China, Panasonic subsidiary

Importer(s)

Sony Electronics, Inc., of San Diego, Calif.

Manufactured in

China

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals -- contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).



Battery pack



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